ABOUT US

Capture has 30 years of experience as a leader in the collection, analysis and reporting of information aimed at developing strategic decisions for a variety of industries. We specialize in executing customer service assessment programs and organizational effectiveness research interviews.

Capture's customizable approach to surveys and data management provide comprehensive reporting and actionable intelligence that our clients can turn into improvements for their organizations.

CAPTURING THE FULL STORY THROUGH SUPERIOR DATA COLLECTION METHODS



"Thanks to their unique
'employee satisfaction'
survey design and
analysis, we enhanced
our workplace
initiatives and
increased employee
retention."

"Capture ISG was able to take the nuances of our research request and produce a product customized to our market. They were able to do the analysis and come back with clear and concise results."



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captureisg.com



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WHY CAPTURE?

We are a solution-oriented company that places emphasis on helping make the best decisions possible, armed with specific and relevant data. Capture ISG's questionnaires and engagement interviews can provide you in-depth and actionable answers that you need to forecast your needs for the future.

- More than 1,000,000 workforce-related telephone surveys since 2004
- Inbound/Outbound research centers staffed with multilingual researchers
- Web surveys available to quickly reach larger audiences

WORKFORCE INTERVIEWS

Your corporate needs for attracting the right talent with the necessary skill sets become more critical each year making retention even more important. From attraction and on-boarding through exiting employees, you can gauge your success in selecting the right candidates.





WHAT WE DO

- Attraction Studies
- New Hire & On-boarding
- Engagement/Satisfaction
- Exit Interviews
- Employee Promoter Score
- Best Practices Interviews
- Compliance, Risk
 Management, Fraud

 Awareness/Detection
- Customized Dashboards

SUCCESS IS BASED ON WHAT YOU KNOW... KNOW MORE!